

Croxley Rail Link: Stakeholder Management Plan v1								
Stakeholder groups	Stakeholder identified	Why they have been identified	How they should be consulted	When they should be involved in the process	Responsibility for consultation	Outcome of discussions	Actions following consultation	Evaluation of Stakeholder engagement
Promoters	Hertfordshire County Council	As scheme promoter and as partner with many other community stakeholders	Ongoing consultation as part of the Strategic and project board discussions.	Ongoing	Mike Younghusband			
	London Underground Limited	Scheme delivery partner and ultimate service provider			John Kirkup			
	Network Rail Infrastructure Limited	scheme delivery partner and major land owner			Ian Chambers			
Local Authority	East of England Development Agency	Watford Health Campus Partner	<ul style="list-style-type: none"> Introductory letter to describe the proposals and invitation to be involved in the consultation process Working group meetings Information pack 	Prior to main consultation period				
	The Mayor of London (Greater London Authority)	Identified the scscheme in the Mayor's transport strategy						
	Department for Transport	It is important that central government understands that Croxley continues to meet its policy objectives and provides value for money to ensure funding						
	Watford Borough Council	To engage local residents through a legitimate democratic body and to ensure political support. Also as partner in the Watford Health Campus to ensure cohesion goals are consistent						
	Three Rivers District Council	To engage local residents through a legitimate democratic body and to ensure political support						
	East of England Regional Assembly	To retain and build on their support						
	Croxley Green Parish Council	To engage local residents through a legitimate democratic body and to ensure political support						
Elected Representatives	Croxley Green local Ward	To engage local residents through a legitimate democratic body and to ensure political support						
	David Gauke (MP for Hertfordshire South West)	To generate political support for the scheme	<ul style="list-style-type: none"> Information Pack for councillors giving details on the project Public exhibition Member briefings Site walkthrough 	Prior to main consultation period				
	Richard Harrington (MP for Watford)	To generate political support for the scheme (elected representative)						
	Dorothy Thornhill (Mayor of Watford)	To generate political support for the scheme						
	Steve Drury (Hertfordshire County Councillor for Croxley Green Wards)	To generate political support for the scheme						
	Three Rivers District Councillors - 3 Croxley Wards	To generate political support for the scheme						
EIA Statutory	Watford Borough Councillors - 3 Wards affected	To generate political support for the scheme						
	Homes and Communities Agency (formally English Partnerships)	Statutory Obligation	<ul style="list-style-type: none"> Letter to inform of proposals and invitation to consultation Serve with copy of the application and documents (Schedule 5 rule 13(3)) & (Schedule 6 rule 14(4)) 		Environment team			
	Environment Agency	Statutory Obligation						
	Natural England	Statutory Obligation						
	British Waterways	Statutory Obligation						
	Hertfordshire County Council Built Environment Advisory and Management Service (BEAMS)							
Other Schedule 5 & 6 Interests	The Commission for Architecture and the Built Environment	Statutory Obligation (Schedule 6 rule 14(4))						
	The Historic Buildings and Monuments Commission for England (English Heritage)							
	Passenger Focus (The Rail Passengers' Council)	Key group in terms of feedback and support, represents the interests of rail users, also Statutory Obligation under Shedule 5 (rule 13(3))	<ul style="list-style-type: none"> Letter to inform of proposals and invitation to consultation Serve with copy of the application and documents (Shedule 5 rule 13(3)) 	As part of main consultation period	Engineering/ Consultation team			
Load Stakeholders	The Office of Rail Regulation (includes former HM Railway Inspectorate)	Statutory obligation under Shedule 5 rule13 (3)						
	London TravelWatch (formally London Transport Users Committee)	Key group in terms of feedback and support, represents the interests of rail users, also Statutory Obligation under Shedule 5 (rule 13(3))						
	Watford and West Herts. Chamber of Commerce and Industry Limited	To engage the business community and derive support for the scheme	<ul style="list-style-type: none"> Information leaflet Website Introductory letter to describe the proposals and invitation to be involved in the consultation process Working group meetings 	At the start of the main consultation period	Consultation Team			
	East of England Strategic Health Authority (as Watford Campus Partner)	To ensure the Croxley Rail Link provides the most effective and efficient link to the new Watford Health Campus Development and to ensure the support of the development for the project						
	Hertfordshire Partnership NHS Foundation Trust (as a Watford Campus Partner)	To ensure the Croxley Rail Link provides the most effective and efficient link to the new Watford Health Campus Development and to ensure the support of the development for the project						
	Watford Football Club	To ensure the Croxley Rail Link provides the most effective and efficient link to the Football ground on match days and to ensure the support of the club for the project						
	West Hertfordshire Hospitals NHS Trust	To ensure the Croxley Rail Link provides the most effective and efficient link to the Football ground on match days and to ensure the support of the club for the project						
	West Hertfordshire Primary Care Trust (as a Watford Campus Partner)	To ensure the Croxley Rail Link provides the most effective and efficient link to the new Watford Health Campus Development and to ensure the support of the development for the project						
	Watford Grammar School for Boys	The closure of Watford Station will effect them and could reduce community support for the scheme,						
	Watford Grammar School for Girls	To gain support for the scheme, Watford Grammar Schools for Girls will benefit from easier transport links						
Laurance Haines Primary & Nursery School	Engage with young community, get support from this School who will benefit from a new line making it easier for students to commute using public transport. Also to mitigate bad publicity from a school who will have concerns about their proximity to the new tracks, especially noise and possibly land take issues							
Westfield Community Technology College	Engage with young community, get support from this School who will benefit from a new station at Ascot road							
Watford Football Stadium Limited	To ensure the Croxley Rail Link provides the most effective and efficient link to the Football ground on match and event days and to ensure the support of the club for the project							

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	Saracens Limited	To ensure the Croxley Rail Link provides the most effective and efficient link to the ground on match days and to ensure the support of the club for the project						
	The Harlequin Shopping Centre	To ensure the Harlequin shopping centre's needs are met by the Croxley Rail Link and to ensure their support						
	Leavesden Film Studios	To ensure support for the scheme						
Affected land take parties	Affected Land take Parties	Statutory requirement	<ul style="list-style-type: none"> Information leaflet Website Public exhibition Face to face meetings Letters to inform them of Statutory Process 	As part of main consultation period	Consultation Team			
	Barton Way Allotment Association	Potential Statutory Objector, need to provide allotment land if any land take pursued	<ul style="list-style-type: none"> Information leaflet Website 					
	Lavrock Lane Allotment Association	Potential Statutory Objector, need to provide allotment land if any land take pursued	<ul style="list-style-type: none"> Introductory letter to describe the scheme and invitation to be involved in the consultation process 					
	Frankland Road Allotment Association	Potential Statutory Objector, need to provide allotment land if any land take pursued	<ul style="list-style-type: none"> Public exhibition Meetings to discuss replacement of allotment land 					
	Croxley Hall Woods Allotment Association	Potential Statutory Objector, need to provide allotment land if any land take pursued						
Industry Stakeholders (TOCs)	Virgin Rail Group Holdings Limited (Virgin Trains)	Watford Junction TOC	<ul style="list-style-type: none"> Introductory letter to describe the scheme and invitation to be involved in the consultation process 	As part of main consultation period	Ian Chambers			
	First ScotRail Limited	Watford Junction TOC						
	London Midland	Watford Junction TOC						
	London Overground Rail Operations Limited	Close partner in delivering the scheme in terms of Watford Junction and Watford High Street Station	<ul style="list-style-type: none"> Face to face meeting 	Prior to main consultation period				
	Southern Railways Limited	Close partner in delivering the scheme in terms of Watford Junction						
Special Interest groups	The Railway Development Society Limited (Railfuture)	Key group in terms of feedback and support, represents the interests of rail users	<ul style="list-style-type: none"> Information leaflet Website 	As part of main consultation period	Consultation Team			
	Watford Rail Users Group	Local interest group could provide support for the scheme	<ul style="list-style-type: none"> Introductory letter to describe the scheme and invitation to be involved in the consultation process 					
	Arriva plc	Local travel operator						
	Sustrans Limited	As a charity promoting cycling in Watford and the surrounding area for health and environmental benefits, Sustrans could provide useful feedback on user friendly bike facilities at new stations. Consultation with this organisation is also likely to increase support and engagement with cyclists and help us promote the scheme on environmental grounds.	<ul style="list-style-type: none"> Public exhibition 					
	Spokes	Local bike network associated with the Cycle Campaign Network and the CTC to promote bike riding in the area and organise the interests of cyclists						
	Watford Senior Citizens Forum							
	Watford Age Concern							
	Watford and District MENCAP Society	To ensure all new facilities meet the needs of the local disabled community and to maximise support						
	React - Stevenage and North Hertfordshire Organisation of Disabled People	To ensure all new facilities meet the needs of the local disabled community and to maximise support						
	Watford Piscators	Consultation will minimise the impact of the project on this angling group and will help gain their support						
	Rickmansworth Waterways Trust Limited	To engage local community interest groups and reassure them on the impact of the works on the Grand Union Canal, communication with this group will reduce the inconvenience caused and help gain their support						
	Hertfordshire & Middlesex Wildlife Trust	Engagement on environmental issues will insure the environmental impact of Croxley is kept to a minimum and support from the Environmental community is ensured, this is a major issue in this area as a relatively high proportion of Watford residents vote for the Green party.						
	Friends of the Earth Trust Limited	Engagement on environmental issues will insure the environmental impact of Croxley is kept to a minimum and support from the Environmental community is ensured, this is a major issue in this area as a relatively high proportion of Watford residents vote for the Green party.						

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	The Keep Croxley 'Green' Group	it is critical to engage with all environmental groups to minimise the environmental impact of the project and ensure support						
Media	Local Transport Today Limited	Key to winning industry support	<ul style="list-style-type: none"> • Press releases • Public exhibitions • Media briefings 	Ongoing	Consultation Team			
	Watford Observer	Key to forming consensus and popular support about the scheme						